



SD – Risk Management for Participants

In the event of a Pandemic, Flooding, Bushfire and any other extreme disaster situation

Headway Gippsland will identify and rate each participant as to the level of support required in the event of an extreme disaster situation

HIGH: Cannot go without supports, Needs are assessed as such due to the participant requiring support with Activities of Daily living and in most instances lives alone and does not have other provider or informal supports to replace services in place

MEDIUM: Supports can be transferable Times can be adjusted or other supports may be substituted to still meet the needs of the participants

Example: Assisting the participant into the community with shopping can be substituted for shopping on behalf of the participant or assisting with online shopping Having medications delivered

Where meal preparation is included with the participant to assist with independence, purchasing home delivery meals can be substituted

In most instances the participant lives alone and does not have another provider or informal supports to replace services in place

LOW: Participant usually lives with others, or has regular face to face contact with family or friends

Or has other service providers involved Services provided if not received would not have a negative impact on aspects of daily living

Services delayed may have a mental health impact on the participant, so consideration should be given to regular welfare checks via phone or email at the participants preference if the services were delayed for a period of time Example 2 weeks or more, this is to be completed by Client Services Engagement Coordinator.